# Ryan James

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Exams

SOA Exam FM Passed December 2024

#### Education

The College of New Jersey (Ewing, NJ)

Expected Graduation: May 2027

Bachelor of Science: Business Administration: Finance, Minor in Actuarial and Financial Risk Studies

**Cumulative GPA**: 3.98/4.0 **Major GPA**: 3.98/4.0

Dean's List: Fall 2024, Spring 2024, Fall 2023

**Relevant Coursework:** Statistical Inference, Business Analytics, Advanced Calculus **Planned Coursework:** Probability, Statistical Financial Analysis, Multivariable Calculus

#### Experience

Brothers Pizza on RT. 33 (Hamilton, NJ)

Lead Server

March 2023 - Present

- Lead and organize groups of experienced servers to unite behind a common goal of ensuring customer satisfaction and retention
- Manage the floor via assisting support staff when needed and determining when to get coworkers off the clock
- Train new servers and team members via an efficient and effective process

Server

February 2022 - Present

- Ensure customer satisfaction by correctly entering orders, being accommodating, and food is presented in a timely and orderly fashion
- Take over 50 orders a shift both in person and over the phone with a friendly, cooperative, and easy going attitude

### **Leadership & Affiliation**

TCNJ Actuarial Science Club, member Winter 2024 - present

Beta Gamma Sigma, member Winter 2024 - present

TCNJ Emerging Leaders Institute Completed Spring 2024

## Skills

- Advanced Excel
- LaTeX